

IPI srl has been supplying for over 30 years solutions for aseptic packaging of liquid products in multilayer packaging material. In particular, it designs, manufactures and sells machines, lines, packaging material and after sales service.

Since October 2013, IPI has been acquired 100% by Coesia Spa, becoming part of the Group and sharing its **Business Ethics** (Code of Ethics, *anti-corruption* guidelines, adoption of a Model 231), its commitment to economic, social and environmental sustainability (expressed in the **Sustainability Report**), its principles of Responsibility and its values: **Respect, Responsibility, Knowledge, Passion** (<https://www.coesia.com/it>).

IPI values are translated into a process of spreading and sharing ideas and expectations, involving the entire Organization in the following aspects, which are an integral part of IPI strategies:

- *risk based thinking*, as an essential tool for achieving an effective quality management system;
- customer satisfaction and attention also to the perception of Expected Quality in all its aspects, including those relating to Food Safety;
- satisfaction of all internal resources, creating a unity of intent in the Organization, supporting the establishment of an environment conducive to the involvement of personnel in achieving the objectives;
- reduction of costs related to Non Quality;
- considering the continuous improvement of the management system as an objective of the Organization, shared at all levels;
- collect, evaluate and manage the information necessary for efficient and effective management of business processes;
- identify strategic Suppliers, creating a synergic action of mutual benefit.

Managers at all levels undertake to disseminate knowledge and to systematically monitor operational activities, so that all staff can operate according to established procedures, with appropriate methods and tools, and in such a way as to pursue the continuous improvement of quality in the development of their own activities, within the framework of company policy and directives. The Quality Management System conforming to UNI EN ISO 9001 is implemented as a strategic choice aimed at enhancing and making reliable the management of business processes in order to satisfy all interested parties.

The quality system adopted shall establish the tasks, responsibilities and interfaces of each business function directly involved in achieving and maintaining the level of quality in compliance with the objectives set. A certain level of quality can be obtained only with the commitment of each function that contributes to the definition and realization of the product. Therefore, the CEO confirms that each function is responsible for the quality of its activity and for the results obtained, in achieving the objectives set by the company.

Considering these assumptions, the company is committed to:

- define clear and measurable objectives at the beginning of each year;
- periodically verify the consistency of the objectives identified with Quality Policy;
- constantly seek the satisfaction of all its customers, both internal and external, to support and increase it, in an integrated perspective of continuous improvement;
- provide the structure and resources to support the objectives;
- verify the results achieved and promote improvement actions;
- comply with regulations that concern respect for the environment and the health and safety of personnel;
- improve the sustainability of the packaging material in accordance with the ASI certification scheme:
 - by working to raise awareness among all stakeholders, from final consumers, to IPI customers, to waste disposal companies, to institutions, to schools, about the importance of recycling;
 - by looking for collaborations with all stakeholders, to define and implement actions aimed at pursuing the increasing in the recycled quota;
 - by integrating clear sustainability objectives into the design and development of packaging material;
 - by tending to the continuous decrease of waste and, when created, maximizing the share sent to recycling.
- develop, implement, maintain and continuously improve a Food Safety management system for the production of packaging material, based on the FSSC22000 certification scheme, set to ISO22000 and ISO TS 22002-4 standards;
- adhere to the policy of the Forest Stewardship Council, as defined in the "Policy for the Association of Organizations with FSC (FSC-POL-01-004 issued for the first time in July 2009 and available on www.fsc.org);
- use (where required and possible) timber derivatives from FSC certified suppliers;
- comply with mandatory regulations and all compliance obligations;
- do not use child labor
- not to use forms of forced or compulsory labor
- ensure that there is no discrimination in terms of employment and occupation
- respect freedom of association and the effective right to collective bargaining
- involve all personnel, through an appropriate system of communication and training and encouraging any initiative aimed at improving quality;
- enhance the value of human resources by promoting the processes of continuous improvement resulting from education and training;
- sharing and communicating at all company levels the company's policy and philosophy;
- maintain constant attention to processes and their interactions.

The Quality System Manager is responsible for ensuring that the Quality Management System is applied and maintained in accordance with the reference standard, and in doing that, reports directly to the CEO on the progress of the Quality Management System, in order to allow effective review and address improvement.

Date : *May the 23rd, 2022*

CEO Signature:

